



NACPEEC[®]

NORTH AMERICAN CONSUMER PROJECT ON ELECTRONIC COMMERCE

**Second Submission to the UN Internet Governance Forum (IGF) Consultations
March 30, 2006**

Public Policy Issues For the First Meeting of the IGF

As part of the follow-up to the consultations of the IGF, we encourage that forum to consider and address the discussion of the following public policy issues that affect consumers on the Internet during the first meeting to be held in Greece from 30 October- 2 November 2006:

- a) E-Commerce consumer protection rules, particularly the issues of jurisdiction and applicable law in consumer contracts and agreements entered on the Internet;*
- b) Spam, phishing, spyware and identity theft;*
- c) Consumer privacy, data protection and cross border law enforcement.*

We believe that these policy choices are relevant given the existent confusion and lack of information among consumers as to which laws and courts are legitimately competent to know about an Internet cross-border dispute; as well as the current threats that diminish consumer trust on the Internet, and the different approaches on privacy and data protection laws worldwide.

With regards to the Advisory Group to be conformed by the UN Secretary General, we offer all our support to such group, as we believe it will serve to coordinate and facilitate the discussion of policy issues among the stakeholders. However, and considering the wide scope of consumer protection on the Internet, we firmly believe that the creation of a multi-stakeholder sub-group on consumer protection –within such Advisory Group- may also be a convenient idea in order to analyze thoroughly the said issues during the consultations process and meetings of the IGF.

We unconditionally offer our help to facilitate and support the works of the IGF's Advisory Group and the coordination of a sub-group on consumer protection to discuss the said public policy issues.

NACPEC's Mission

The North American Consumer Project on Electronic Commerce (NACPEC) aims to increase awareness of public policy issues affecting consumers on the Internet and provide national and international policy makers with the information and understanding they need in order to make decisions that help them protect consumers and foster the development of the B2C electronic marketplace. NACPEC currently focus its work on six important areas of electronic consumer protection: (i) general regulatory aspects, (ii) jurisdiction and applicable law, (iii) online-dispute resolution; (iv) spam; (v) spyware; and (vi) identity theft.

Contact:

Cristos Velasco

Director General NACPEC www.nacpec.org

<crastosv@nacpec.org>